



Liberty Power – Common Bill Terms

- 1) **Advanced metering charge:** A charge assessed to recover a TDU's charges for Advanced Metering Systems, to the extent that they are not recovered in a TDU's standard metering charge. Acceptable abbreviation: Advanced Meter.
- 2) **Competition Transition Charge:** A charge assessed to recover a TDU's charges for non-securitized costs associated with the transition to competition. Acceptable abbreviation: Competition Transition.
- 3) **Energy Efficiency Cost Recovery Factor:** A charge assessed to recover a TDU's costs for energy efficiency programs, to the extent that the TDU charge is a separate charge exclusively for that purpose and is approved by the Public Utility Commission. Acceptable abbreviation: Energy Efficiency.
- 4) **Late Payment Penalty:** A charge assessed for late payment in accordance with Public Utility Commission rules.
- 5) **Meter Charge:** A charge assessed to recover a TDU's charges for metering a customer's consumption, to the extent that the TDU charge is a separate charge exclusively for that purpose and is approved by the Public Utility Commission.
- 6) **Miscellaneous Gross Receipts Tax Reimbursement:** A fee assessed to recover the miscellaneous gross receipts tax imposed on retail electric providers operating in an incorporated city or town that has a population of more than 1,000. Acceptable abbreviation: Gross Receipts Reimb.
- 7) **Nuclear Decommissioning Fee:** A charge assessed to recover a TDU's charges for decommissioning of nuclear generating sites. Acceptable abbreviation: Nuclear Decommission.
- 8) **PUC Assessment:** A fee assessed to recover the statutory fee for administering the Public Utility Regulatory Act.
- 9) **Sales tax:** Sales tax collected by authorized taxing authorities, such as state, city and special purpose district.
- 10) **System Benefit Fund:** A non-bypassable charge approved by the Public Utility Commission, not to exceed 65 cents per megawatt hour, that funds the low-income discount, one-time bill payment assistance, customer education, commission administrative expenses and low-income energy efficiency programs.
- 11) **TDU Delivery Charges:** The total amounts assessed by a TDU for the delivery of electricity to a customer over poles and wires and other TDU facilities not including discretionary charges.
- 12) **Transmission Distribution Surcharges:** One or more TDU surcharge(s) on a customer's bill in any combination. Surcharges include charges billed as tariff riders by the TDU. Acceptable abbreviation: TDU Surcharges
- 13) **Transition Charge:** A charge assessed to recover a TDU's charges for securitized costs associated with the transition to competition.



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- 14) **Base Charge:** A charge assessed during each billing cycle without regard to the customer's demand or energy consumption.
- 15) **Demand Charge:** A charge based on the rate at which electric energy is delivered to or by a system at a given instant, or averaged over a designated period, during the billing cycle.
- 16) **Energy Charge:** A charge based on the electric energy (kWh) consumed.



CHAPTER 25. SUBSTANTIVE RULES APPLICABLE TO ELECTRIC SERVICE PROVIDERS.

Subchapter R. CUSTOMER PROTECTION RULES FOR RETAIL ELECTRIC SERVICE.

- (1) A REP shall provide an itemization of charges, including non-by passable charges, to the customer upon the customer's request and, to the extent that the charges are consistent with the terms set out in paragraph (2) of this subsection, the terms shall be used in the itemization.
- (2) A customer's electric bill shall not contain charges for electric service from a service provider other than the customer's designated Retail Electric Provider (REP).
- (3) A REP shall include on each residential and small commercial billing statement the date, as provided for in §25.475(c)(3)(B) of this title (relating to General Retail Electric Provider Requirements and Information Disclosure to Residential and Small Commercial Customers) that a fixed rate product will expire.
- (4) To the extent that a REP uses the concepts identified in this paragraph in a customer's bill, it shall use the term set out in this paragraph and the definitions in this paragraph shall be easily located on the REP's website. A REP may not use a different term for a concept that is defined in this paragraph.
 - (A) **kW**: Kilowatt, the standard unit for measuring electricity demand, equal to 1,000 watts;
 - (B) **kWh**: Kilowatt-hour, the standard unit for measuring electricity energy consumption, equal to 1,000 watt-hours; and
- (5) Notice of contract expiration may be provided in a bill in accordance with §25.475 of this title.
- (6) Public service notices. A REP shall, as required by the commission after reasonable notice, provide brief public service notices to its customers. The REP shall provide these public service notices to its customers on its billing statements, as a separate document issued with its bill, by electronic communication, or by other acceptable mass communication methods, as approved by the commission.
- (7) Estimated bills. If a REP is unable to issue a bill based on actual meter reading due to the failure of the TDU, the registration agent, municipally-owned utility, or electric cooperative to obtain or transmit a meter reading or an invoice for non-by passable charges to the REP on a timely basis, the REP may issue a bill based on the customer's estimated usage and inform the customer of the reason for the issuance of the estimated bill.
- (8) Non-recurring charges. A REP may pass through to its customers all applicable non-recurring charges billed to the REP by a TDU, municipally owned utility, or electric cooperative as a result of establishing, switching, disconnecting, reconnecting, or maintaining service to an applicant or customer. In the event of a meter test, the TDU, municipally-owned utility, electric cooperative, and REP shall comply with the requirements of §25.124 of this title (relating to Meter Testing) or with the requirements of the tariffs of



a TDU, municipally owned utility, or electric cooperative, as applicable. The TDU, municipally-owned utility, or electric cooperative shall maintain a record of all meter tests performed at the request of a REP or a REP's customers.

- (9) Record retention. A REP shall maintain monthly billing and payment records for each account for at least 24 months after the date the bill is mailed. The billing records shall contain sufficient data to reconstruct a customer's billing for a given period. A copy of a customer's billing records may be obtained by that customer on request, and may be obtained once per 12-month period, at no charge.
- (10) Transfer of delinquent balances or credits. If the customer has an outstanding balance or credit owed to the customer's current REP that is due from a previous account in the same customer class, then the customer's current REP may transfer that balance to the customer's current account.

The §25.479—4 effective 1/06/10 (P 37070)