



Village of Poplar Grove's Electric Municipal Aggregation Program Frequently Asked Questions

What is aggregation?

Under municipal aggregation, local officials bring citizens together to gain group buying power for the purchase of competitively priced electricity from an alternative retail electric supplier certified by the Illinois Commerce Commission.

How is the Village of Poplar Grove able to choose an electric generation supplier on my behalf?

In November 2012, Village of Poplar Grove residents voted to allow the Village to contract for an electric generation supplier on their behalf.

How will I know if I can save money under the Village's electric municipal aggregation program?

Under this program, you will receive a fixed price of 5.182 cents per kilowatt-hour (kWh) for generation. As long as your Price to Compare is higher than this fixed price, then you are saving money.

What do I need to do if I *want* to be included in this municipal aggregation?

You do not need to do anything to receive the discounted generation pricing under this program.

If I join the Village's electric aggregation program, who will deliver my power, read my meter and respond to emergencies, such as power outages?

Your local electric company will be responsible for the delivery of power to your home or business. Since your local electric utility still owns the wires & poles that deliver power to you, it will continue to read your meter and restore power after an outage.

Is your price fixed or does it vary?

In this program, the discount you will receive is fixed, so your price will not change throughout the term of the agreement.

What does "opt-out" mean?

"Opt out" means that you can decide not to participate in this electric municipal aggregation program. By returning the opt-out form by the due date, you will not be enrolled in this savings program.

Can I opt-out over the phone or by web?

Yes, if you want to opt- out, you can opt-out by calling our toll-free number or by visiting our website www.libertypowercorp.com/illinois-opt-out/

What happens if I do not send the opt-out form?

If you do not return the opt-out form by the due date, you will be included in the Village of Poplar Grove's aggregation program and will be receiving competitively priced electricity from Liberty Power.

Can I leave the program at a later date?

Yes, you can leave at any time after the opt-out period without penalty.

What are my energy supply choices if I decide to opt out?

You can stay with your current electric utility, which will continue to supply your electricity as it always has, or you can shop for an alternative generation supplier.

If I join the aggregation, can I stay on budget billing?

Yes. Your budget billing will not be affected by your participation in this program.

Can I still have my payment automatically deducted from my checking account as I do now?

Yes. How you pay your electric bill will not change.

Do you have a "green power" option?

Yes. For one-tenth of a penny per kWh more (or a rate of 5.282 cents per kWh) you can select to purchase renewable energy certificates (RECs). Liberty Power will purchase RECs equivalent to 100% of your estimated annual usage. To select this option you must call Liberty Power before the opt-out period ends at 1-866-POWER-99 (1-866-769-3799).

Who is Liberty Power?

Established in 2001, Liberty Power is now the largest independent retail electric supplier in the US and is the first minority-owned energy provider with a national presence serving customers in 14 states and over 50 utility territories.

What is the toll free number for questions?

For answers to your questions, please call 1-866-POWER-99 (1-866-769-3799), Monday through Friday, 7:30am to 5pm CST. You may also email us at customer@libertypowercorp.com.